8D Strategy & Tactics

Duration: 4 hours

In-Company training:
Smallpeice courses are all available in-company for cost effective group training. This provides the opportunity to customise the content and to include practical activities that are linked to your own processes and products.

Before training onsite we will discuss and scope your and provide a bespoke delivery plan and proposal for your review.

For more information on the options, please contact Smallpeice on
+44 (0) 1926 336423
or email
train@smallpeice.co.uk

Overview:
This course is designed to give Managers / Sponsors and those with responsibility for Problem Solving an overview of the 8D Principles, tools and techniques. It will enable participants to understand how to improve the use of 8D within their business and begin to plan the best approach in supporting Problem Resolution.

Objectives:
- Understand the key components of a successful Lean deployment and discuss the steps required to achieve this
- Lead by example in the application of Lean Thinking to transform and continually improve ways working
- Be an active and visible supporter of lean improvement activity within the business

Content:
Preparatory e-Learning (to be completed in advance of the training)
- Overview of 8D methodology key steps

Problem Solving Strategy
- When & where is 8D the right problem solving approach to deploy ?
- using sentencing matrices or level zero checks
- go look see in practice
- Resource allocation & typical timeline for 8D activity
- The role of Sponsors & Leaders within the 8D process - checklist of questions & inputs required
- Case study examples: 8D in action

Problem Solving in Action: watch out for the hotspots
- Defining the Emergency Response Action (ERA): being clear on the purpose & parameters of this key step
- Forming the team: ensuring the optimum balance to suit the required team roles
- Defining the problem, creating a good problem definition: Managers/Leaders/Sponsors MUST be competent in this !
- Using Is/Is Not analysis: this powerful tool can cause uncertainty and confusion if not clearly understood
- Getting to the root cause and developing permanent corrective actions
- Prevent reoccurrence actions and lessons learnt: locking in the benefits for the long term not short term

Optimising Skills Development in your Teams
- How to develop the levels of competency needed in effective problem solving teams
- Training linked to Competency Matrix & Certification

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